



Health Educational Services

COVID-19 Position Statement

During this time of uncertainty, the health and safety of our employees, instructors, and students remains our highest priority. We are closely monitoring the rapidly evolving impact of COVID-19 and are taking a number of actions to support you. In order to ensure the health and safety of everyone associated with Health Educational Services we are following the directives of the [World Health Organization \(WHO\)](#), the [Centers for Disease Control and Prevention \(CDC\)](#), the [American Heart Association](#), and [Monterey County Health Department's Shelter in Place Order \(March 17, 2020\)](#).

In accordance with the above directives, Health Educational Services will continue to conduct classes for occupations categorized as essential personnel or essential services only. These categories include the following: any "Healthcare Operations" including hospitals, clinics, dentists, pharmacies, pharmaceutical and biotechnology companies, other healthcare facilities, healthcare suppliers, home healthcare services providers, mental health providers, or any related and/or ancillary healthcare services. "Healthcare Operations" also includes veterinary care and all healthcare services provided to animals. This exemption shall be construed broadly to avoid any impacts to the delivery of healthcare, broadly defined. *

Health Educational Services has temporarily suspended any general public classes for groups or individuals that are not listed above. While we applaud and encourage all to be informed and prepared for an emergency we have to do our part to help prevent the spread of COVID-19 and follow the directives of the local, state, and national organizations.

Additional changes implemented in response to CDC recommendations is, class registration will be limited to a maximum of six (6) students per class. This will assure adherence to recommendations regarding gathering of groups and also maintain to the best degree possible a social distancing.

We ask that each one of you who registers for a class respect and honor the parameters these various health organizations have established. If you have any fever or cough. If you have traveled outside the country or have been exposed to anyone that has tested positive for coronavirus please, stay home. Health Educational Services will be happy to reschedule your class. During this time, we are waving our standard refund policy. If you need to reschedule or cancel your class due to health reasons, we will issue a full refund where applicable. Be advised, the AHA has allowed for a 60-day extension to provider cards during this time. It is also stipulated each employer has the right to honor or not to honor that extension. It is for this reason Health Educational Services is taking the position it is. For more information on this extension from the AHA [click here](#).

All of us here at Health Educational Services wants to thank you for your support over the last 30 years. Together we will make it through this crisis and come out on the other end stronger. Please do not hesitate to contact us with any questions or clarifications.

In Health,

The staff of Health Educational Services.